

ED RAPID EVALUATION, INDUCTION, AND REFERRAL: BUPRENORPHINE

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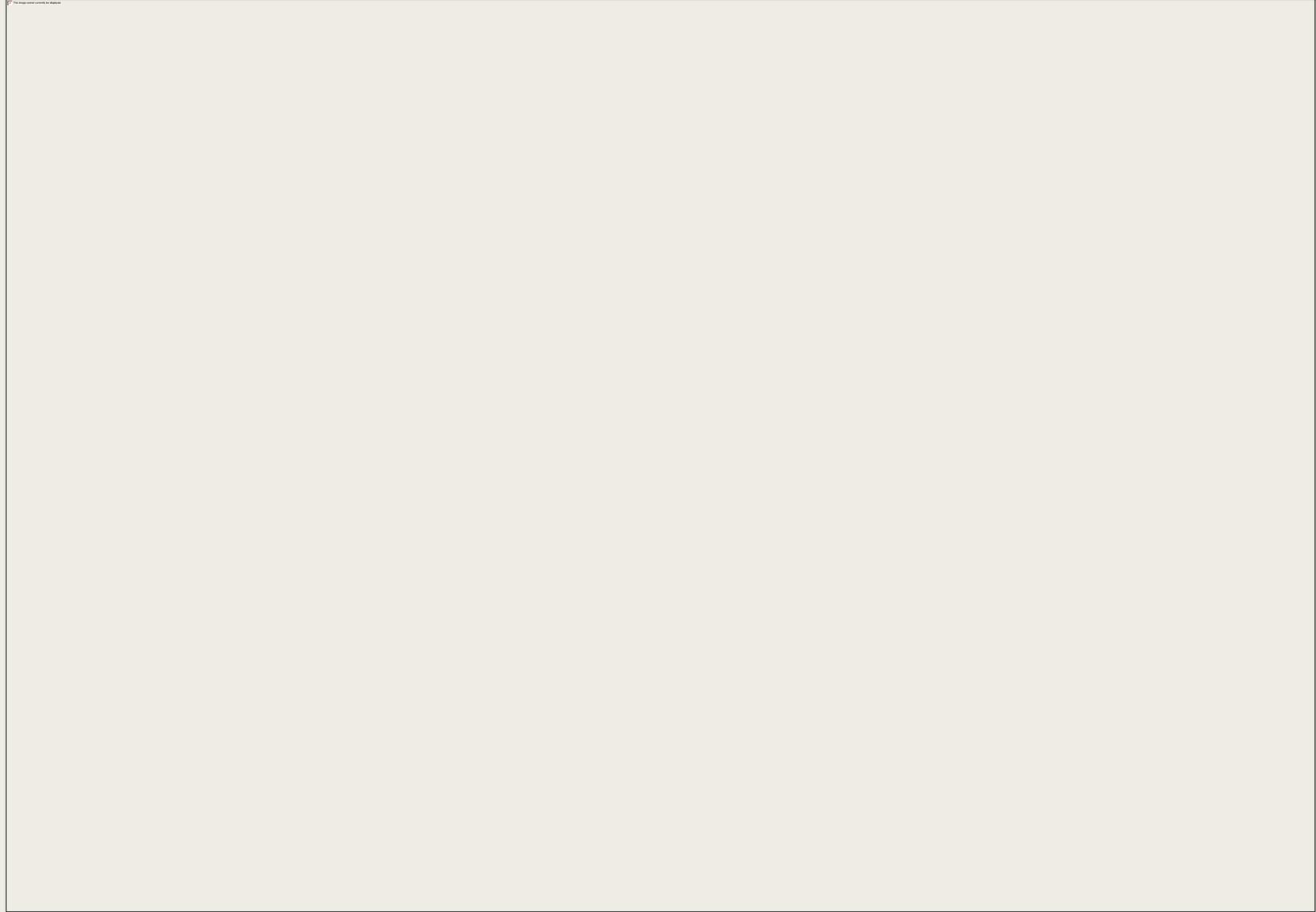
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University at Buffalo ED Structure

- UB|MD Emergency Medicine
 - *7 ED sites ~ 250,000 Annual ED visits*
 - Rural, level 1 trauma, suburban, VA...
- Catholic Health System (Summer 2018)
 - *6 ED sites ~ 125,000 Annual ED visits*

Regional Treatment Center Network



Develop Regional Treatment Center Network

■ Current status

- *Horizon Health (3 locations)*
- *Spectrum Health (3 locations)*
- *Evergreen Health (1 location)*
- *St. Vincent Medical Center (1 location)*
- *Best Self Behavioral Health (3 locations)*
- *Erie County Medical Center (3 locations)*
- *Beacon Center (4 locations)*
- *GCASA (2 location)*

Develop Centralized Scheduling



ED Referral Log - Monday

Clinic Name: Horizon Health Services 77 Broadway, Buffalo - (716) 831-1800 Central Fax: 418-8420 Slot 1		Clinic Name: Horizon Health Services 77 Broadway, Buffalo - (716) 831-1800 Central Fax: 418-8420 Slot 2		Clinic Name: Best Self Central Intake 951 Niagara Street, Buffalo - (716) 884-0888 Central Fax: (716) 873-0564 Slot 1		Clinic Name: St Vincent/Urdike 1595 Bailey Ave, Buffalo - (716) 923-7028 Fax: (716) 893-4020 Slot 1		Clinic Name: Spectrum - WARSAW 34 N. Main St., Warsaw - (716) 539-5500 Fax: (585) 786-3631 Slot 1	
Name		Name		Name		Name		Name	
Phone #1		Phone #1		Phone #1		Phone #1		Phone #1	
Phone #2		Phone #2		Phone #2		Phone #2		Phone #2	
Address		Address		Address		Address		Address	
Comorbidities		Comorbidities		Comorbidities		Comorbidities		Comorbidities	
Other drug use?		Other drug use?		Other drug use?		Other drug use?		Other drug use?	
Insurance?		Insurance?		Insurance?		Insurance?		Insurance?	
Clinic Name: Horizon Health Services 1370 Niagara Falls Blvd, Tonawanda - 831-1800 Central Fax: 418-8420 Slot 1		Clinic Name: Horizon Health Services 1370 Niagara Falls Blvd, Tonawanda - 831-1800 Central Fax: 418-8420 Slot 2		Clinic Name: Best Self Central Intake 3176 Abbott Road, Orchard Park (716) 884-0888 Central Fax: (716) 873-0564 Slot 1		Clinic Name: Evergreen 206 S Elmwood Ave, Buffalo - (716) 574-3028 Central Fax: (716) 541-0653 Slot 1		Clinic Name: Spectrum - WARSAW 34 N. Main St., Warsaw - (716) 539-5500 Fax: (585) 786-3631 Slot 2	
Name		Name		Name		Name		Name	
Phone #1		Phone #1		Phone #1		Phone #1		Phone #1	
Phone #2		Phone #2		Phone #2		Phone #2		Phone #2	
Address		Address		Address		Address		Address	
Comorbidities		Comorbidities		Comorbidities		Comorbidities		Comorbidities	
Other drug use?		Other drug use?		Other drug use?		Other drug use?		Other drug use?	
Insurance?		Insurance?		Insurance?		Insurance?		Insurance?	
Clinic Name: Horizon Health Services 6520 Niag Falls Blvd, Niag Falls - 831-1800 Central Fax: 418-8420 Slot 1		Clinic Name: Horizon Health Services 6520 Niag Falls Blvd, Niag Falls - 831-1800 Central Fax: 418-8420 Slot 2						Clinic Name: Spectrum 1280 Main Street, Buffalo - (716) 539-5500 Fax (716) 882-0293 Slot 1	
Name		Name						Name	
Phone #1		Phone #1						Phone #1	
Phone #2		Phone #2						Phone #2	
Address		Address						Address	
Comorbidities		Comorbidities						Comorbidities	
Other drug use?		Other drug use?						Other drug use?	
Insurance?		Insurance?						Insurance?	

Addressing Unforeseen Obstacles (and recommendations)

- 1 time dose in ED | Some hospitals require X number for ED dosing
 - *Mainly due to lack of understanding*
 - *Meetings with P&T to explain and educate*
 - *One hospital still not allowing 1 time dose*

Addressing Unforeseen Obstacles

- Some payers have preferred forms (Brands)
 - *Hard to change*
 - *“Suboxone” is what is mostly written (or generic)*
 - *Payers will usually cover an “emergency RX” up to 5 days*
 - *Encourage providers to write “emergency RX” on all scripts*
 - *Pharmacists may still provide resistance*

Addressing Unforeseen Obstacles

- Uninsured/underinsured patients
 - *Encourage clinics to obtain grant funding so professional visit isn't billed*
 - *Development of grant funded voucher systems to cover first week of medication*
 - *Partner with organizations that offer in-house Medicaid enrollment assistance*

Addressing Unforeseen Obstacles

- Patients don't remain in treatment
 - *Some clinics may have unrealistic expectations*
 - *May be overwhelmed by daily counseling visits up front*
 - *Going from "0 to 60" overnight may be a turn off*
 - *Clinics should have flexible and realistic approach capabilities*
 - "meet them where they are"

Addressing Unforeseen Obstacles

- Clinics can't provide RX on first visit
 - *This is the goal, sometimes due to scheduling may not always be possible*
 - *We try to provide 1-2 extra days of meds (2-4 extra doses)*

Addressing Unforeseen Obstacles

- Providers prescribing MAT for chronic pain patients
 - *Regular education and updates necessary to provide feedback to providers (especially positive feedback of follow up and retention)*